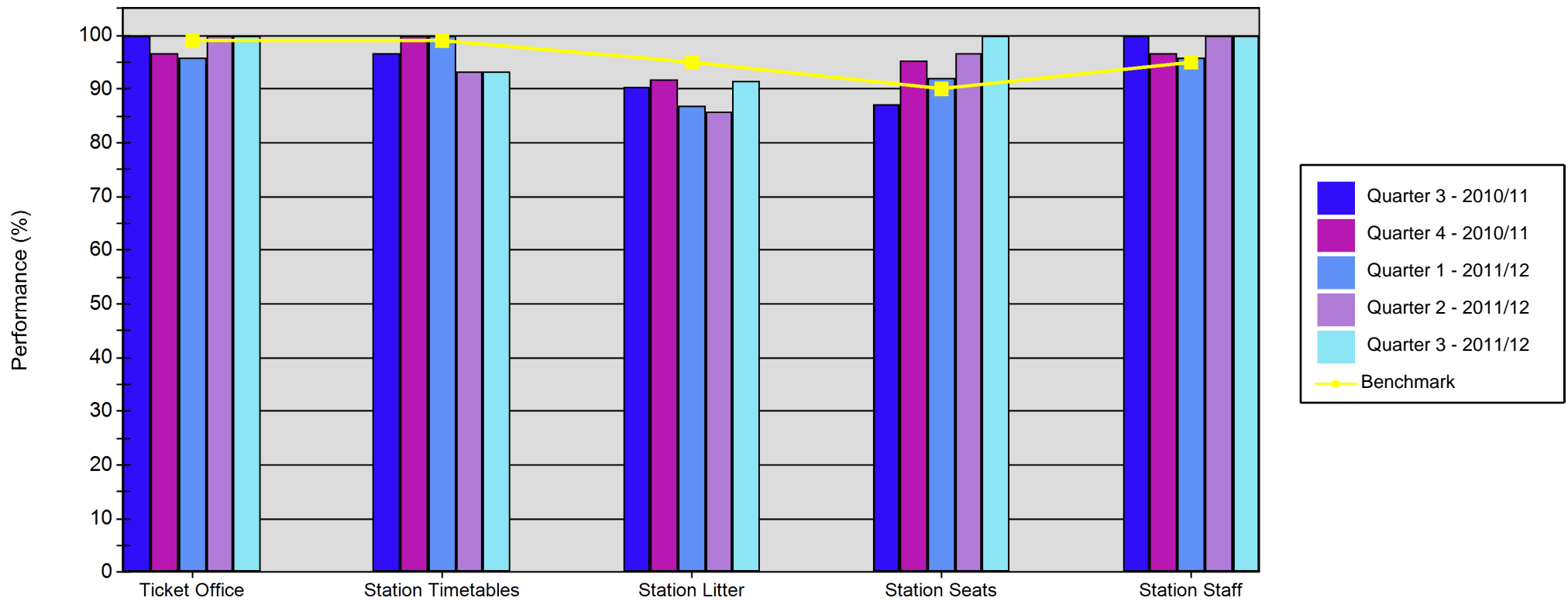


Quarterly SQUIRE Performance Report

Line of Route: Aberdeen -Inverness



	Ticket Office	Station Timetables	Station Litter	Station Seats	Station Staff
Quarter 3 - 2010/11	100.00	96.67	90.48	87.30	100.00
Quarter 4 - 2010/11	96.88	100.00	91.96	95.24	96.88
Quarter 1 - 2011/12	95.83	100.00	86.90	92.06	95.83
Quarter 2 - 2011/12	100.00	93.33	85.71	96.83	100.00
Quarter 3 - 2011/12	100.00	93.33	91.67	100.00	100.00
Benchmark	99.00	99.00	95.00	90.00	95.00