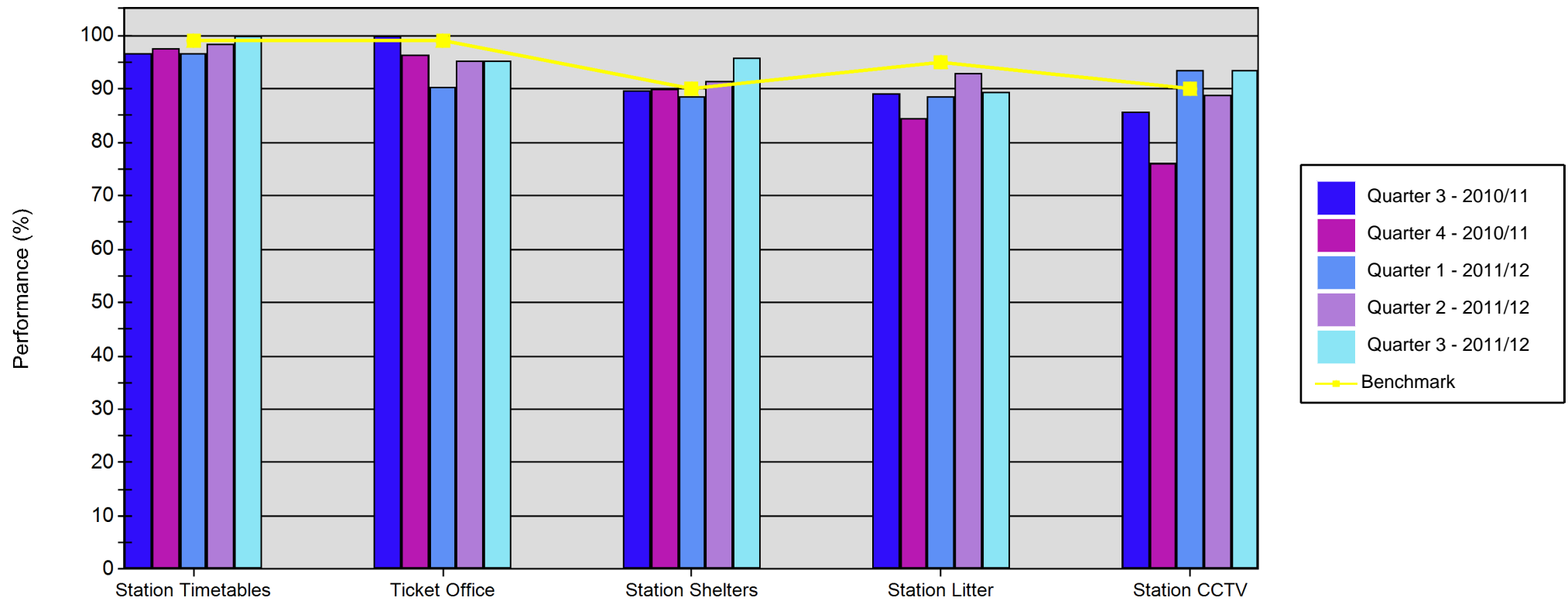


Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Edinburgh via Shotts



	Station Timetables	Ticket Office	Station Shelters	Station Litter	Station CCTV
Quarter 3 - 2010/11	96.83	100.00	89.70	89.13	85.71
Quarter 4 - 2010/11	97.62	96.43	90	84.55	76.19
Quarter 1 - 2011/12	96.83	90.48	88.48	88.65	93.65
Quarter 2 - 2011/12	98.41	95.24	91.52	92.91	88.89
Quarter 3 - 2011/12	100.00	95.24	95.76	89.36	93.65
Benchmark	99.00	99.00	90.00	95.00	90.00