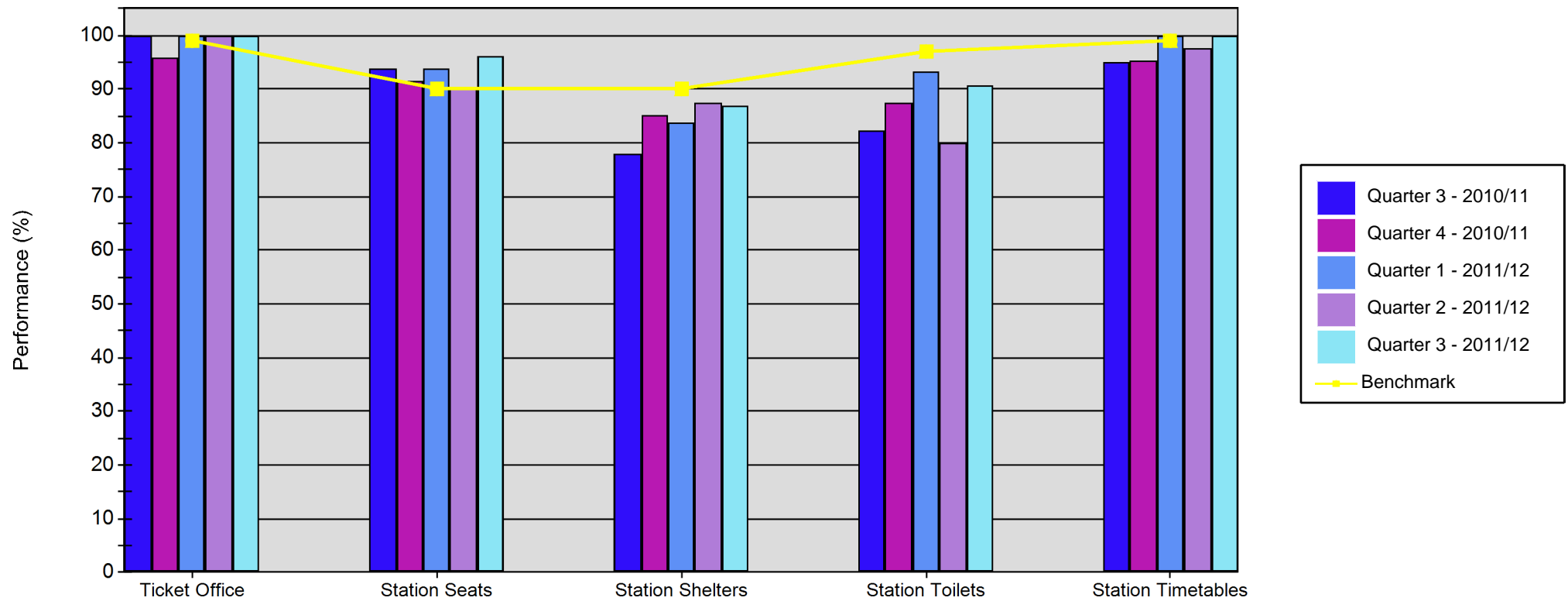


# Quarterly SQUIRE Performance Report

## Line of Route: Glasgow-Fort William/ Mallaig



	Ticket Office	Station Seats	Station Shelters	Station Toilets	Station Timetables
Quarter 3 - 2010/11	100.00	93.94	77.97	82.22	95.06
Quarter 4 - 2010/11	95.83	91.48	85.17	87.50	95.37
Quarter 1 - 2011/12	100.00	93.94	83.70	93.33	100.00
Quarter 2 - 2011/12	100.00	90.15	87.57	80.00	97.53
Quarter 3 - 2011/12	100.00	96.21	87.01	90.61	100.00
<b>Benchmark</b>	99.00	90.00	90.00	97.00	99.00