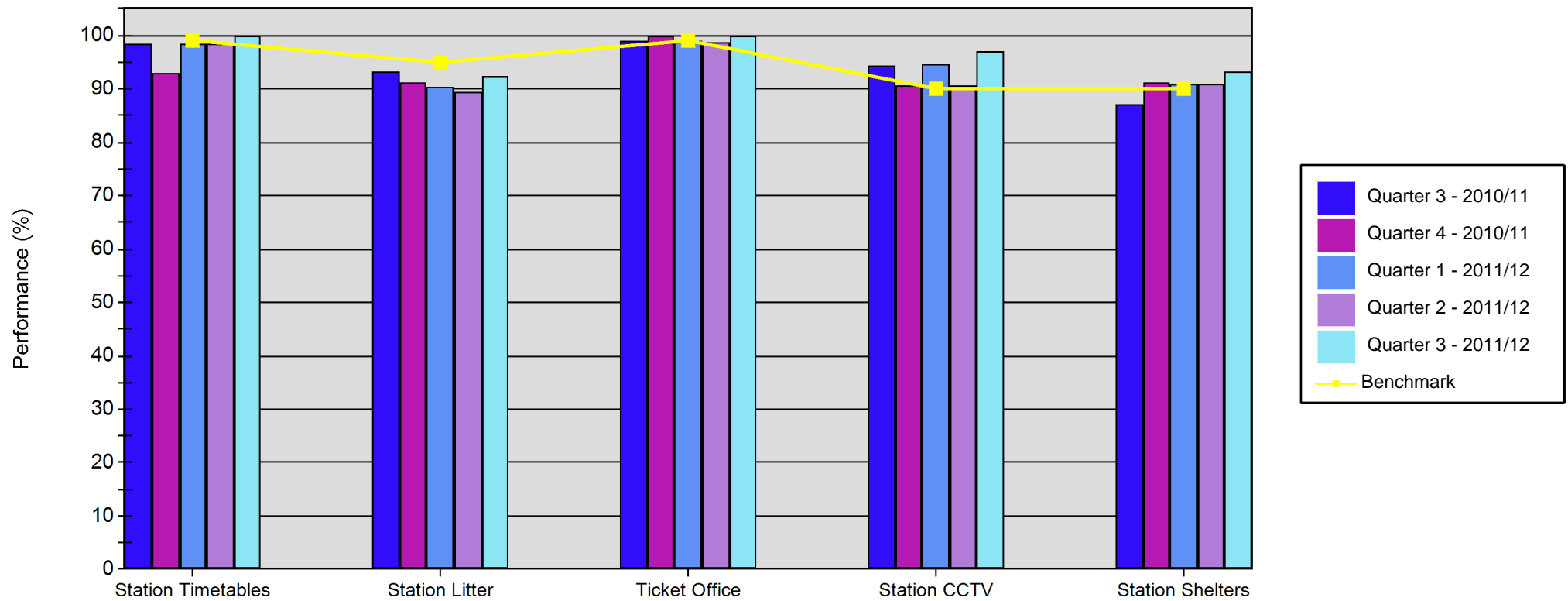


Quarterly SQUIRE Performance Report

Line of Route: Glasgow - Milngavie/Dalmuir/Balloch/Helensburgh ce



	Station Timetables	Station Litter	Ticket Office	Station CCTV	Station Shelters
Quarter 3 - 2010/11	98.41	93.26	98.92	94.44	87.29
Quarter 4 - 2010/11	92.88	91.26	100.00	90.52	91.09
Quarter 1 - 2011/12	98.45	90.32	98.92	94.57	90.83
Quarter 2 - 2011/12	98.45	89.61	98.89	90.70	90.86
Quarter 3 - 2011/12	100.00	92.47	100.00	96.90	93.16
Benchmark	99.00	95.00	99.00	90.00	90.00