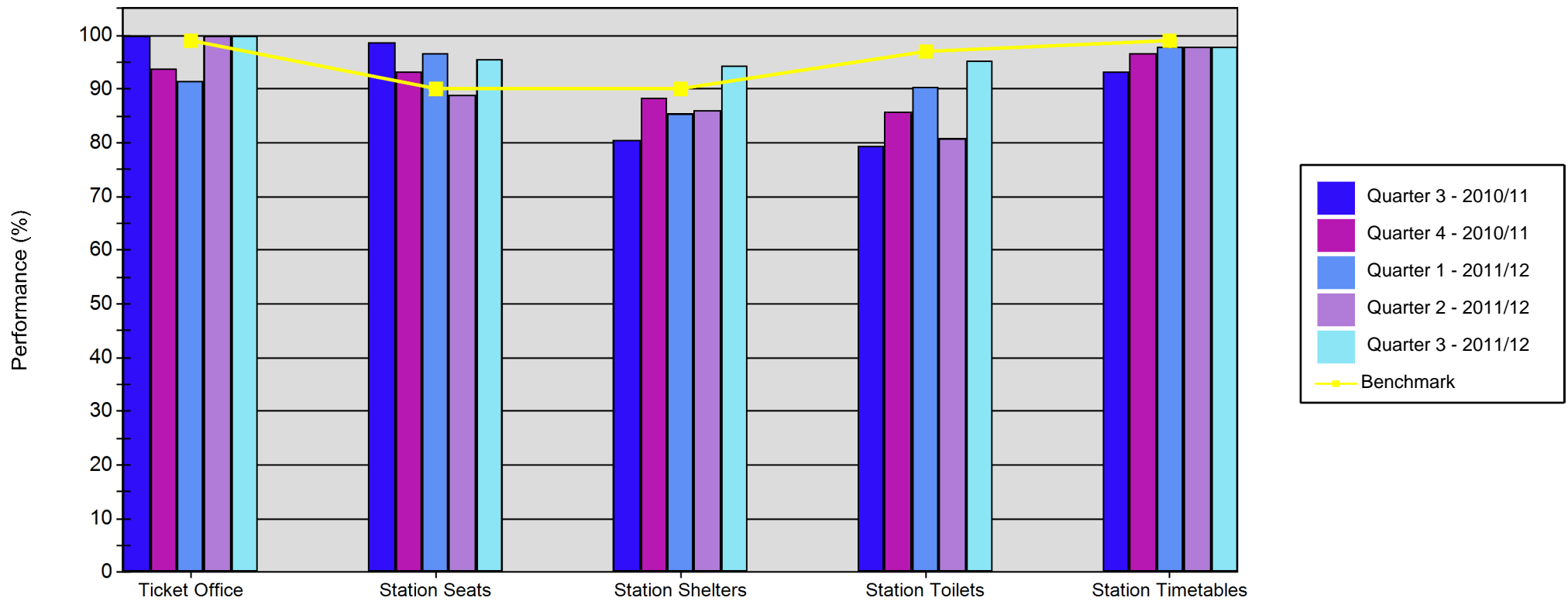


Quarterly SQUIRE Performance Report

Line of Route: Glasgow -Oban



	Ticket Office	Station Seats	Station Shelters	Station Toilets	Station Timetables
Quarter 3 - 2010/11	100.00	98.89	80.49	79.37	93.33
Quarter 4 - 2010/11	93.75	93.33	88.41	85.71	96.67
Quarter 1 - 2011/12	91.67	96.67	85.37	90.48	97.78
Quarter 2 - 2011/12	100.00	88.89	86.18	80.95	97.78
Quarter 3 - 2011/12	100.00	95.56	94.31	95.24	97.78
Benchmark	99.00	90.00	90.00	97.00	99.00