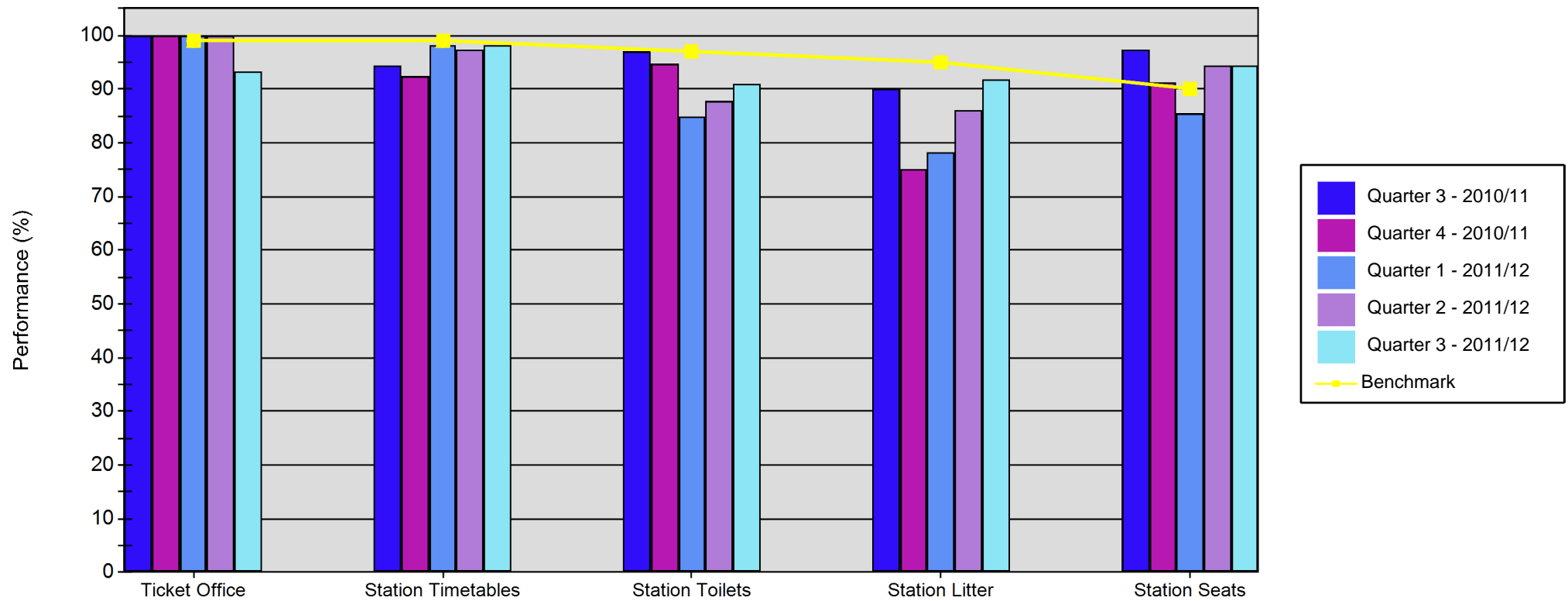


# Quarterly SQUIRE Performance Report

## Line of Route: Inverness- Kyle ofLochalsh/ Thurso/Wick



	Ticket Office	Station Timetables	Station Toilets	Station Litter	Station Seats
Quarter 3 - 2010/11	100.00	94.59	96.97	90.23	97.22
Quarter 4 - 2010/11	100.00	92.46	94.60	75.00	91.24
Quarter 1 - 2011/12	100.00	98.20	84.85	78.16	85.42
Quarter 2 - 2011/12	100.00	97.30	87.88	86.21	94.47
Quarter 3 - 2011/12	93.33	98.20	90.91	91.95	94.49
Benchmark	99.00	99.00	97.00	95.00	90.00